

Finally, TV Made for you

You did it! You got StratusIQ Fiber TV.

This guide will show you how to get the most out of your brand new StratusIQ Fiber TV experience including how to get going, browse, search, record, and much more.

Quick Tips to Getting Started

GET YOUR INFO

Call us at 719-573-5343 to get your username and password if it hasn't already been sent to you. If you forget your password you can always reset it.

DOWNLOAD THE APP

Easily install the app from your device's App Store by searching for StratusIQ Fiber TV. You can also visit watch.stratusiq.com to watch StratusIQ Fiber TV online. Just sign in with your username and password.

FIND SOMETHING TO WATCH

We think you'll like how StratusIQ Fiber TV is organized across the Guide, Shows, Movies, Search, and Profile. We've consolidated all of the different ways that you can watch your favorite content (live, on-demand or recorded) so that you don't have to go to different places for the same thing.

Enjoy your new TV service!



Contact us if you need any support!

We're here for you 24/7.

Call us at 719-573-5343
or submit a help ticket at
<https://stratusiq.com/submit-ticket/>



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USER GUIDE AND FAQ

For other helpful tips and guides,
please visit our website at
StratusIQ.com/how-to-use-your-service

StratusIQ Fiber TV App User Guide

Using the StratusIQ Fiber TV App with the Kaon set-top box.

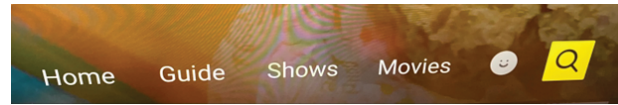
1. Using the email address and password that was provided to you, login to the StratusIQ Fiber TV App.



2. The app loads the main menu and a live channel at first, but the menu will disappear by itself after a few seconds.

3. You can access the live channel guide by selecting “Guide” on the remote control for the Kaon box.

4. You can access the main menu by pressing the Back button on the remote. From the main menu, you can select Home, Guide, Shows, Movies, Recordings, and Search.



Home: This screen will show you an assortment of content that is available to stream on demand

Guide: This will take you to the main live television channel guide

Shows: This will take you to all of the shows that are available to watch on demand

Movies: This will take you to all of the movies that are available to watch on demand

Recordings: This is the button that looks like a smiley face. It will show you all of the content that you have recorded. This screen also gives access to the settings menu.



Settings. If you select the settings wheel in the top right of the screen, you can access the Parental Controls, Device Info, Profiles, Help, Legal information, and the option to sign out of your account.

Search: The button that looks like a magnifying glass will allow you to search for any shows / movies that are available through the app.

5. Recording shows: You can set a show to record by pressing the record button on the remote after selecting the desired program to record from the guide:



6. You can exit the app and return to the home screen of the Kaon box by pressing the button that looks like a house. This will allow you to access other apps through the Kaon box such as Netflix.

